

3.10 POLICY ON FUNDRAISING AND DONOR RIGHTS

At all times Hagar Australia will remain accountable for all its fundraising activities. Hagar Australia values the support from its donors and ensures that the rights of donors are respected.

Hagar Australia will honour the following:

1. Donors may elect to have their names deleted from the mailing list whenever they request.
2. It is not the policy of Hagar Australia to share mailing lists.
3. If collectors are used by Hagar Australia, potential donors will be advised as to whether the collectors are volunteers, paid staff or agents.
4. Collectors will be clearly identified confirming they are bona fides of Hagar Australia.
5. Hagar Australia's newsletters and other fundraising leaflets will outline the causes for which funds are being raised so donors are informed.
6. Donors will be informed about the application of their donation through receipt designations, newsletters and personal contact.
7. Donations are used for the purposes as requested by the donor.
8. In the event that designated funds given for a project result in an oversubscription, Hagar Australia reallocates the surplus to another needy project.
9. An Annual Report including financial statements is available to any donor and is published on Hagar Australia's website.
10. The privacy of donor information is respected at all times (see Policy on Privacy and Confidentiality at 2.8).

When making contracts and agreements with professional fundraisers, Hagar Australia will ensure that these agreements and contracts are in writing.

Hagar Australia complies with all State, Territory and Federal laws on fundraising and on Australian Taxation Office rulings and regulations.